

<b>5-Year PHA Plan (for All PHAs)</b>	<b>U.S. Department of Housing and Urban Development Office of Public and Indian Housing</b>	<b>OMB No. 2577-0226 Expires: 02/29/2016</b>
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**Purpose.** The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

**Applicability.** Form HUD-50075-5Y is to be completed once every 5 PHA fiscal years by all PHAs.

<b>A.</b>	<b>PHA Information.</b>																																
<b>A.1</b>	<p> <b>PHA Name:</b> <u>Hampton Redevelopment Housing Authority</u>      <b>PHA Code:</b> <u>VA017</u> </p> <p> <b>PHA Plan for Fiscal Year Beginning:</b> (MM/YYYY): <u>01/2022</u>  <b>PHA Plan Submission Type:</b> <input checked="" type="checkbox"/> 5-Year Plan Submission      <input type="checkbox"/> Revised 5-Year Plan Submission </p> <p> <b>Availability of Information.</b> In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans. </p> <p> <b>Documents are available at:</b>   Main Office, 1 Franklin Street, Suite 603, Hampton, VA 23669  Assisted Housing Office, 1 South Armistead Avenue, Hampton, VA 23669  Property Management Offices:  Langley Village, 100 Langley Ave, Hampton, VA 23669  North Phoebus Townhouses, 301 W Chamberlin Ave, Hampton, VA 23663  Old Point Homes, 723 Old Point Ave, Hampton, VA 23663 </p> <p> Updated copies in Adobe format are also available on the HRHA website (<a href="http://www.hamptonrha.com">www.hamptonrha.com</a>) </p> <p> <input type="checkbox"/> PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below) </p> <table border="1"> <thead> <tr> <th rowspan="2">Participating PHAs</th> <th rowspan="2">PHA Code</th> <th rowspan="2">Program(s) in the Consortia</th> <th rowspan="2">Program(s) not in the Consortia</th> <th colspan="2">No. of Units in Each Program</th> </tr> <tr> <th>PH</th> <th>HCV</th> </tr> </thead> <tbody> <tr> <td>Lead PHA:</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program		PH	HCV	Lead PHA:																							
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<b>B.</b>	<b>5-Year Plan.</b> Required for <u>all</u> PHAs completing this form.					
<b>B.1</b>	<p><b>Mission.</b> State the PHA’s mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA’s jurisdiction for the next five years.</p> <p>We revitalize and empower communities.</p>					
<b>B.2</b>	<p><b>Goals and Objectives.</b> Identify the PHA’s quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years.</p> <p>See Attachment - HRHA Strategic Plan 2015 – 2022</p>					
<b>B.3</b>	<p><b>Progress Report.</b> Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan.</p> <p>See – Attachment A</p>					
<b>B.4</b>	<p><b>Violence Against Women Act (VAWA) Goals.</b> Provide a statement of the PHA’s goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking.</p> <p>See – Attachment A</p>					
<b>B.5</b>	<p><b>Significant Amendment or Modification.</b> Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.</p> <p>See – Attachment A</p>					
<b>B.6</b>	<p><b>Resident Advisory Board (RAB) Comments.</b></p> <p>(a) Did the RAB(s) provide comments to the 5-Year PHA Plan?</p> <p>Y N  <input type="checkbox"/> <input checked="" type="checkbox"/></p> <p>(b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.</p>					
<b>B.7</b>	<p><b>Certification by State or Local Officials.</b></p> <p><a href="#">Form HUD 50077-SL</a>, <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i>, must be submitted by the PHA as an electronic attachment to the PHA Plan.</p>					

# Instructions for Preparation of Form HUD-50075-5Y

## 5-Year PHA Plan for All PHAs

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### A. PHA Information [24 CFR §903.23\(4\)\(e\)](#)

**A.1** Include the full **PHA Name**, **PHA Code**, **PHA Fiscal Year Beginning** (MM/YYYY), **PHA Plan Submission Type**, and the **Availability of Information**, specific location(s) of all information relevant to the hearing and proposed PHA Plan.

**PHA Consortia:** Check box if submitting a Joint PHA Plan and complete the table.

### B. 5-Year Plan.

**B.1 Mission.** State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. ([24 CFR §903.6\(a\)\(1\)](#))

**B.2 Goals and Objectives.** Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years. ([24 CFR §903.6\(b\)\(1\)](#)) For Qualified PHAs only, if at any time a PHA proposes to take units offline for modernization, then that action requires a significant amendment to the PHA's 5-Year Plan.

**B.3 Progress Report.** Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. ([24 CFR §903.6\(b\)\(2\)](#))

**B.4 Violence Against Women Act (VAWA) Goals.** Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. ([24 CFR §903.6\(a\)\(3\)](#))

**B.5 Significant Amendment or Modification.** Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan.

#### B.6 Resident Advisory Board (RAB) comments.

(a) Did the public or RAB provide comments?

(b) If yes, submit comments as an attachment to the Plan and describe the analysis of the comments and the PHA's decision made on these recommendations. ([24 CFR §903.17\(a\)](#), [24 CFR §903.19](#))

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This information collection is authorized by Section 511 of the Quality Housing and Work Responsibility Act, which added a new section 5A to the U.S. Housing Act of 1937, as amended, which introduced the 5-Year PHA Plan. The 5-Year PHA Plan provides the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families and the progress made in meeting the goals and objectives described in the previous 5-Year Plan.

Public reporting burden for this information collection is estimated to average .76 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. HUD may not collect this information, and respondents are not required to complete this form, unless it displays a currently valid OMB Control Number.

**Privacy Act Notice.** The United States Department of Housing and Urban Development is authorized to solicit the information requested in this form by virtue of Title 12, U.S. Code, Section 1701 et seq., and regulations promulgated thereunder at Title 12, Code of Federal Regulations. Responses to the collection of information are required to obtain a benefit or to retain a benefit. The information requested does not lend itself to confidentiality.

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# HAMPTON REDEVELOPMENT & HOUSING AUTHORITY STRATEGIC PLAN 2015-2022

## VISION

We will be the premier Redevelopment and Housing Authority with the highest quality housing and established culture in the region

RESULTS

### ACHIEVE STANDARDS OF EXCELLENCE

HRHA commits to and achieves stated standards of excellence

### FINANCIAL RESOURCE EXPANSION

Develop projects Independent of HUD

### REDEVELOPMENT LEADER

Redevelopment Leader in Hampton

### CUSTOMER SATISFACTION

Create expectation of high customer service performance always

PERFORMANCE MEASURES

- Satisfactory audits, compliance, regulatory reviews
- Satisfaction of clients ,customers, stakeholders
- Successful strategic partnerships
- Employee commitment, improvement
- Employee Feedback Survey

- Increase in un-restricted income
- Return on Investment (ROI)
- Amount of non-traditional sources of funding
- Reduce per unit cost of business sectors

- # of affordable housing units produced/rehabbed
- # of housing units produced, rehabbed
- # of successfully completed City projects lead by HRHA
- Amount of real estate taxes generated by successful projects

- Customer Satisfaction Survey rating
- # Complaint Phone Calls Received
- On-Time response to management, maintenance requests
- Quality assurance survey (follow-up) with customers

STRATEGY

- Board visibility, advocacy
- Partnerships with City, Habitat, Urban League, VHDA, social services, & community
- Increase in employee performance and accountability
- Focus on training, & employee retention
- Seek and assess Employee feedback from multiple sources
- Conduct Best Practice reviews of Housing Authority Models
- Develop a pro-active approach re: Public Relations

- Aggressively pursue and invest in projects that support mission/vision and are profitable
- Implement paperless office/workflow
- Pursue grant opportunities to leverage existing efforts
- Co-developer partnerships with non-profits and private sector
- Fee for service opportunities with City, other firms
- Develop a policy for review of acquisitions and dispositions

- Aggressively pursue redevelopment strategies to implement city master plans
- Partner with non-profits and private sector for development, redevelopment of projects
- Gain community trust through marketing, branding, and community collaborative efforts
- Seek liaison avenue with City Council re: redevelopment partnership
- Develop strategic approach to development aligned with city goals

- Develop a culture of customer caring by:
- Implement feed-back re: poor performance
- Maintenance & Property Mgmt. have Service Culture of “Can we Say Yes?”
- Evaluate staff allocation of time & resources to align w/Customer service result
- Provide person to address disgruntled Residents
- Assign a designated “Greeter” in S8 and PM offices
- Provide links/information re: resources available to Residents to encourage self sufficiency
- Redesign reception area physical space

## MISSION

We revitalize and empower communities

# Attachment A to HUD-50075-5Y

## B. 5-Year Plan

### B.3. Progress Report

#### Updates and Progress Made

HRHA worked closely with the city in **2021** to ensure alignment between City and HRHA goals. All HRHA's redevelopment activities are in support of City goals. HRHA's initiative to create public-private partnerships to create decent, safe, and affordable housing is an important part of the progress shown toward the HRHA and City goals. HRHA helped facilitate private partnerships to development of **54** single family homes amongst strategic master plan areas of the City.

- HRHA submitted a Letter of Interest under PIH Notice 2019-04: Request for Letters of Interest under the Moving to Work Demonstration Program for Fiscal Year 2019: COHORT #2 – Rent Reform. Through the Letter of Interest eligibility review process, HRHA was found to be eligible to apply for Cohort #2 of the MTW Expansion. We were invited by HUD to submit an MTW Plan and Application under MTW of PIH Notice 2020-21 which **was** due by 11:59 pm (EST) on January 8, 2021. **HRHA submitted full application for MTW Cohort #2 in January. HRHA was notified in May 2021 our application was not accepted and we were not granted MTW designation. HRHA will be applying for future Cohorts.**

#### **Community Development Updates:**

<i>Community Development Updates</i>	<i>2016-17</i>	<i>2017-18</i>	<i>2018-19</i>	<i>2019-20</i>	<i>2020-21</i>	<i>TOTALS</i>
HOMEowner Rehab	9	7	3	0	0	19
Wheelchair Ramp	1	7	5	1	3	17
WEEP	4	3	3	7	2	19
VHDA Classes Held	5	5	7	5	0	22
Homebuyer Education	105	97	106	98	0	406
Pre-purchase Counseling	36	39	52	46	79	252
Post Purchase Counseling	17	20	0	8	5	50
Home Maintenance Education	11	30	0	0	0	41
Rental Counseling	1	0	0	0	0	1
Predatory Lending Workshop	15	0	0	0	0	15
Financial Literacy Workshop	28	12	25	28	0	93
Foreclosure Prevention Counseling	8	0	8	11	1	28
HOMEbuyers - Ownership	12	9	2	2	6	31

**HRHA's FSS centered Homeownership program has 32 voucher participants to purchase homes. Five (5) of whom have purchased homes between January 1, 2020, and June 1, 2021. Ten (10) homeownership participants have graduated off Housing Assistance Payments by increasing their incomes to the point that they pay the entire mortgage.**

**HRHA has entered the following partnerships over the past year:**

- **HRHA partnered with Eastern Virginia Medical School for HUD Grants they received with regards to smoke-free housing and COVID related items.**
- **HRHA is working with multiple city agencies for the City Health Equity initiative.**
- **HRHA partnered with the Hampton Newport News Continuum of Care to implement Emergency Housing Vouchers.**
- **HRHA is partnering with Policy Pathways to conduct surveys throughout the city on various topics.**

#### **B.4. Violence Against Women Act (VAWA) Goals:**

##### **Violence Against Women Act Policy VAWA**

The Violence against Women Reauthorization Act of 2013 (VAWA) provides special protections for victims of domestic violence, dating violence, sexual assault, and stalking who are applying for or receiving assistance under the public housing program. If your state or local laws provide greater protection for such victims, those apply in conjunction with VAWA.

In addition to definitions of key terms used in VAWA, this part contains general VAWA requirements and PHA policies in three areas: notification, documentation, and confidentiality. Specific VAWA requirements and PHA policies are located in Chapter 3, “Eligibility” (sections 3-I.C and 3-III.F); Chapter 5, “Occupancy Standards and Unit Offers” (section 5-II.D); Chapter 8, “Leasing and Inspections” (section 8-I.B); Chapter 12, “Transfer Policy” (sections 12-III.C, 12-III.F, and 12-IV.D); and Chapter 13, “Lease Terminations” (sections 13-III.F and 13-IV.D).

##### **DEFINITIONS [24 CFR 5.2003, FR Notice 8/6/13]**

**As used in VAWA:**

- **The term actual and imminent threat- means a physical danger that is real, would occur within an immediate time frame, and could result in death or serious bodily harm. In determining whether an individual would pose an actual and imminent threat, the factors to be considered include: The duration of the risk, the nature and severity of the potential harm, the likelihood that the potential harm will occur, and the length of time before the potential harm would occur.**
- **The term affiliated individual means, with respect to a person:**
  - **A spouse, parent, brother or sister, or child of that individual, or an individual to whom that person stands in the position or place of a parent; or**
  - **Any individual, tenant or lawful occupant living in the household of the victim of domestic violence, dating violence, sexual assault, or stalking.**
- **The term bifurcate means, with respect to a public housing or Section 8 lease, to divide a lease as a matter of law such that certain tenants can be evicted or removed while the remaining family members’ lease and occupancy rights can remain intact.**

- **The term covered housing provider in the VAWA Final Rule refers to the individual or entity that operates a covered housing program, as defined by each program in its regulations, and that has responsibility for the administration and/or oversight of VAWA protections and includes sponsors, owners, mortgagors, managers, State and local governments or agencies thereof, and nonprofit or for-profit organizations or entities. For the purposes of this Notice, covered housing provider will be referred to as O/A**

- **The term dating violence means violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the victim; and where the existence of such a relationship shall be determined based on a consideration of the following factors:**

- **The length of the relationship**

- **The type of relationship**

- **The frequency of interaction between the persons involved in the relationship**

- **The term domestic violence includes felony or misdemeanor crimes of violence committed by a current or former spouse or intimate partner of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim as a spouse or intimate partner, by a person similarly situated to a spouse of the victim under the domestic or family violence laws of the jurisdiction receiving grant monies, or by any other person against an adult or youth victim who is protected from that person's acts under the domestic or family violence laws of the jurisdiction.**

- **The term spouse or intimate partner of the victim includes a person who is or has been in a social relationship of a romantic or intimate nature with the victim, as determined by the length of the relationship, the type of the relationship, and the frequency of interaction between the persons involved in the relationship.**

- **The term sexual assault means:**

- **Any nonconsensual sexual act proscribed by Federal, tribal, or State law, including when the victim lacks the capacity to consent**

- **The term stalking means:**

- **To engage in a course of conduct directed at a specific person that would cause a reasonable person to fear for his or her safety or the safety of others or suffer substantial emotional distress.**

## **VAWA NOTIFICATION**

### **Notification to Public**

**The PHA will post the following information regarding VAWA in its offices and on its Web site. It will also make the information readily available to anyone who requests it.**

- **A notice of occupancy rights under VAWA to housing choice voucher program applicants and participants who are or have been victims of domestic violence, dating violence, sexual assault, or stalking (Form HUD-5380, see Exhibit 16-1)**

- A copy of form HUD-5382, Certification of Domestic Violence, Dating Violence, Sexual Assault, or Stalking and Alternate Documentation (see Exhibit 16-2)
- A copy of the PHA's emergency transfer plan (Exhibit 16-3)
- A copy of HUD's Emergency Transfer Request for Certain Victims of Domestic Violence, Dating Violence, Sexual Assault, or Stalking, Form HUD-5383 (Exhibit 16-4)
- The National Domestic Violence Hot Line: 1-800-799-SAFE (7233) or 1-800- 787-3224 (TTY) (included in Exhibit 16-1)
- Contact information for local victim advocacy groups or service providers

#### **Notification to Applicants and Tenants [24 CFR 5.2005(a)(1)]**

PHAs are required to inform public housing applicants and tenants of their rights under VAWA, including their right to confidentiality and the limits thereof, when they are denied assistance, when they are admitted to the program, and when they are notified of an eviction or termination of housing benefits.

The VAWA information provided to applicants and tenants will consist of the notice of VAWA rights in Exhibit 16-1 and 16-2.

The PHA will provide all applicants with information about VAWA at the time they request an application for housing assistance. The PHA will also include such information in all notices of denial of assistance.

The PHA will provide all tenants with information about VAWA at the time of admission and at annual reexamination. The PHA will also include such information in all lease termination notices.

The PHA is not limited to providing VAWA information at the times specified in the above policy. Whenever the PHA has reason to suspect that providing information about VAWA to a public housing tenant might place a victim of domestic violence at risk, it will attempt to deliver the information by hand directly to the victim.

#### **DOCUMENTATION [24 CFR 5.2007]**

A PHA presented with a claim for initial or continued assistance based on status as a victim of domestic violence, dating violence, sexual assault, or stalking, or criminal activity related to any of these forms of abuse may—but is not required to—request that the individual making the claim document the abuse. Any request for documentation must be in writing, and the individual must be allowed at least 14 business days after receipt of the request to submit the documentation. The PHA may extend this time at its discretion. [24 CFR 5.2007(a)]

The individual may satisfy the PHA's request by providing any one of the following three forms of documentation [24 CFR 5.2007(b)]:

- (1) A completed and signed HUD-approved certification form (HUD 5382, Certification of Domestic Violence, Dating Violence, Sexual Assault, or Stalking), which must include the name of the perpetrator only if the name of the perpetrator is safe to provide and is known to the victim



**(2) A federal, state, tribal, territorial, or local police report or court record, or an administrative record**

**(3) Documentation signed by a person who has assisted the victim in addressing domestic violence, dating violence, sexual assault, or stalking, or the effects of such abuse. This person may be an employee, agent, or volunteer of a victim service provider; an attorney; a mental health professional; or a medical professional. The person signing the documentation must attest under penalty of perjury to the person's belief that the incidents in question are bona fide incidents of abuse. The victim must also sign the documentation.**

**The PHA may not require third-party documentation (forms 2 and 3) in addition to certification (form 1), except as specified below under "Conflicting Documentation," nor may it require certification in addition to third-party documentation [VAWA 2005 final rule].**

**Any request for documentation of domestic violence, dating violence, sexual assault, or stalking will be in writing, will specify a deadline of 14 business days following receipt of the request, will describe the three forms of acceptable documentation, will provide explicit instructions on where and to whom the documentation must be submitted, and will state the consequences for failure to submit the documentation or request an extension in writing by the deadline.**

**The PHA may, in its discretion, extend the deadline for 10 business days. Any extension granted by the PHA will be in writing.**

#### **Conflicting Documentation [24 CFR 5.2007(e)]**

**In cases where the PHA receives conflicting certification documents from two or more members of a household, each claiming to be a victim and naming one or more of the other petitioning household members as the perpetrator, the PHA may determine which is the true victim by requiring each to provide acceptable third-party documentation, as described above (forms 2 and 3). The PHA must honor any court orders issued to protect the victim or to address the distribution of property.**

**If presented with conflicting certification documents (two or more forms HUD-5382) from members of the same household, the PHA will attempt to determine which is the true victim by requiring each of them to provide third-party documentation in accordance with 24 CFR 5.2007(e) and by following any HUD guidance on how such determinations should be made.**

#### **Discretion to Require No Formal Documentation [24 CFR 5.2007(d)]**

**The PHA has the discretion to provide benefits to an individual based solely on the individual's statement or other corroborating evidence—i.e., without requiring formal documentation of abuse in accordance with 24 CFR 5.2007(b).**

**If the PHA accepts an individual's statement or other corroborating evidence of domestic violence, dating violence, sexual assault, or stalking, the PHA will document acceptance of the statement or evidence in the individual's file.**

**Failure to Provide Documentation [24 CFR 5.2007(c)]** To deny relief for protection under VAWA, a PHA must provide the individual requesting relief with a written request for documentation of abuse. If the individual fails to provide the documentation within 14 business days from the date of receipt, or such longer time as the PHA may allow, the PHA may deny relief for protection under VAWA.

**CONFIDENTIALITY [24 CFR 5.2007(b)(4)]**

All information provided to the PHA regarding domestic violence, dating violence, sexual assault, or stalking, including the fact that an individual is a victim of domestic violence, dating violence, sexual assault, or stalking, must be retained in confidence. This means that the PHA (1) may not enter the information into any shared database, (2) may not allow employees or others to access the information unless they are explicitly authorized to do so and have a need to know the information for purposes of their work, and (3) may not provide the information to any other entity or individual, except to the extent that the disclosure is (a) requested or consented to by the

individual in writing, (b) required for use in an eviction proceeding, or (c) otherwise required by applicable law.

If disclosure is required for use in an eviction proceeding or is otherwise required by applicable law, the PHA will inform the victim before disclosure occurs so that safety risks can be identified and addressed.

**B.5. Significant Amendment/Modification**

As part of the Rental Assistance Demonstration (RAD), HRHA is redefining the definition of a substantial deviation from the PHA Plan to exclude the following RAD-specific items:

- (a) The decision to convert to either Project Based Rental Assistance or Project Based Voucher Assistance.
- (b) Changes to the Capital Fund Budget produced as a result of each approved RAD Conversion, regardless of whether the proposed conversion will include use of additional Capital Funds.
- (c) Changes to the construction and rehabilitation plan for each approved RAD conversion; and
- (d) Changes to the financing structure for each approved RAD conversion.